**Packaging company client requests**

* Customer database
  + Whether they are an individual or a business.
  + Address
  + Contact information
  + Order history
* Order information
  + Live parcel tracking (location)
  + Unique tracking ID for each parcel
  + Time stamp at each event
  + Status updates at each event
  + When the order was placed
  + Type of parcel
  + When the order is completed and who received it.
  + Names associated with events where possible
  + Package details (weight, cost, etc)
  + Option to pick up from warehouse
  + Option to reschedule a delivery
* Payment information (bank, cash, check, online, paypal)
* Type of delivery
  + High priority, overnight, etc.
* Package insurance
* Mobile friendly
  + Drivers can check off parcels while on the job
  + Responsive design
* (Backend / company functionality) Different user accounts
  + Admin, drivers, warehouse etc.
* Help and support
  + Company contact information
* Design ideas
  + Minimalistic and simple
  + Ease of use
  + No fluro please